

	<b>Registration</b> <b>Quality policy – Management</b> <b>commitment</b>	Réf : DIR EN 003 V 6 Effective date: 15/08/2025
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The sustained and full satisfaction of our customers' needs and expectations constitutes the primary objective of our company. VISKALI UBILAB by Inlog, a consulting firm specializing in quality management in the healthcare sector and a software publisher, maintains and continuously improves a Quality Management System in accordance with the NF EN ISO 9001 standard. Its scope (boundaries and applicability) covers all company activities. There are no exclusions regarding the services provided. It takes into account the organization's context as well as the relevant requirements of interested parties.

Since June 2020, VISKALI UBILAB has held certification as a training provider in compliance with the French National Quality Framework (RNQ), namely the QUALIOPI certification.

This performance-based NF EN ISO 9001 standard enables us to enhance our efficiency and improve our organization through the deployment of a risk-based approach and the identification of opportunities for improvement.

We have defined a strategic framework and vision for the company, based on identified internal and external issues, including social and cultural aspects, competence management, governance, technology management, competition and market trends, economic and legal factors, regulatory and standards monitoring, and, more recently, environmental considerations in the context of climate change.

This vision is focused on the quality of our services and products, as well as on environmental responsibility, with the objective of ensuring the sustainability and development of our company. Within this framework, in 2022, our company, through its holding structure Hema Participations, joined the Inlog group.

Our strategic priorities are:

- To consistently ensure the satisfaction of our customers and partners
- To maintain control over our processes
- To enhance internal and external communication regarding customer needs and expectations
- To develop and sustain our expertise and competencies
- To grow the company through both organic and external development
- To address environmental challenges, particularly climate change

By pursuing these priorities, we aim to establish a relationship based on trust and performance with our customers and partners, while ensuring the effective operation of the company.

For the future of our company and the satisfaction of our customers, we expect all employees to actively contribute to this approach.

**Business Unit Director – Laboratory**  
 Patrick VALLET



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